Interview Focus

An Irish SME's perspective on information security management systems

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CONOR DOWLING, DIRECTOR OF MANAGED SERVICES, PROCLOUD



Informat

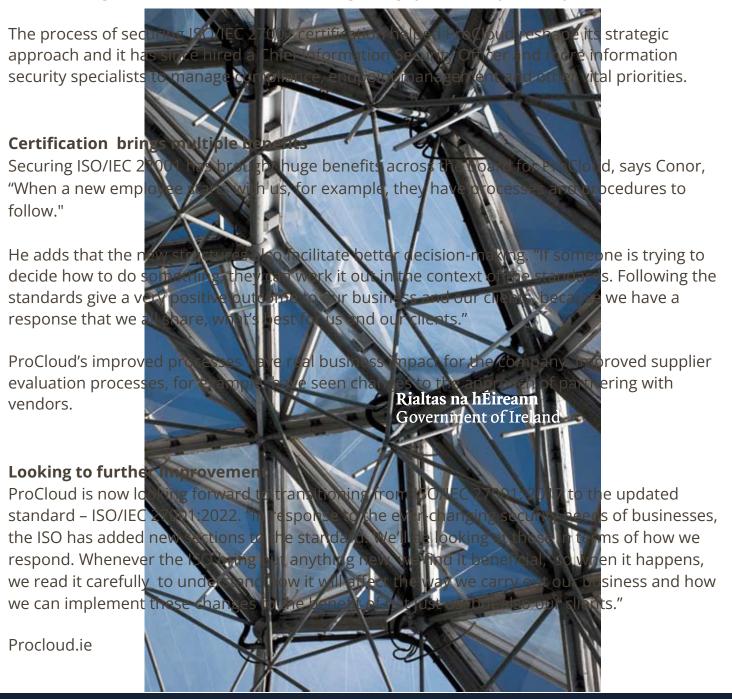
An interview with Director of Manag

When your work involves critical puresserver of the systems and the place, one firmware update could have disastrous consequences.

Providing Hyperconverged Solutions, Cloud Managed Services and Digital Transformation through Data Analytics & Automation across Ireland, and many parts of the world, ProCloud, founded by Niall O'Donohoe, Brian Supple and Owen O'Donohoe in 2016, now employs 27. Conor Dowling joined the firm in 2019 and soon after began to research certification.

Ensuring the utmost security

ProCloud's clients include multiple local government bodies and large-scale enterprise industry around the world, who demand the highest possible information security. To show its commitment in this field, ProCloud decided to work to secure ISO/IEC 27001:2017 Information Security Management Systems certification, along with ISO/IEC 20000 Information Technology Service Management Systems. "We applied for and achieved ISO/IEC 27001 for how we manage security for our own business, but it also extends to our clients. We look after their security, so that gives them confidence, there is a huge concern and consciousness regarding cybersecurity in today's climate."



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