

## Quality Management Standards Committee (QMSC) NSAI TC 007.



### Annual Report 2010

#### Scope

The NSAI Quality Management Standards Committee (QMSC) provides a representative and strategic forum through which Ireland's participation in International Standards Organisation Technical committee (ISO/TC) 176 is co-ordinated. This committee is composed of the following three sub-committees:

SC1 – Concepts & Terminology

SC2 – Quality Management standards.

SC3 – Supporting Technologies

In reviewing the work TC 176 the NSAI QMSC constitutes a national forum for the provisions of advise to NSAI on the development and implementation of the ISO 9000 Quality Management System standards.

---

# NSAI Quality Management Standards Committee

## 1. QMSC Membership

**Chairman:** Mr. Peter Dennehy, (Road Safety Authority).

**Technical Secretary:** Ms Linda Hendy – NSAI standards officer.

### Committee Membership 2009

Mr. Desmond Butler (Almir Consulting)  
Mr. John Butler (Engineers Ireland)  
Ms. Angela Byrne (Siemens Ltd.)  
Mr Steven Campbell (Baker, Tilly, Ryan Glennon)  
Mr. Brian Cunningham, (NSAI)  
Mr. Richard Hadfield, (NSAI)  
Dr. Bob Kennedy (Sligo IT)  
Mr. John Kehoe (PQMS)  
Mr. Erik Koornneef (HIQA)  
Mr. Ian Lawthers, (Centre for Software Engineering CSE)  
Mr. Ciarán May (ASQ)  
Mr. Lorcan Mooney (Quality consultant)  
Ms. Marita Porter (FSAI)  
Mr. Fin Rooney (RPS Engineering Ltd).  
Dr. Matt Seaver (Seaver Associates)  
Mr. Rody Ryan (Goldcert)  
Prof. Michael Wallace (UL)

### Membership changes during 2010

There were some changes to membership during 2010.

Ms. Angela Byrne from Siemens temporarily joined the committee to cover maternity leave for Ms T.McDonnell.

Mr. Ciarán May joined the QMSC in the latter part of 2010 and Mr Aidan Burke of the Construction Industry Federation stepped down from the committee.

### Re-Appointment of QMSC Chairman

Having served two consecutive 3 year terms as Chairman of the NSAI QMSC, Mr Peter Dennehy was successfully re-appointed for a third term in 2010.

NSAI would like to thank all members of the QMSC for their continued contribution to standard development work in the area of quality management during 2010.

NSAI would also like to thank all outgoing members for their contribution during their membership and would like to wish them every success in their future endeavours.

---

## 2. 2010 Highlights

The QMSC committee met three times to brief delegates on the various ISO TC 176 meetings and to agree the Irish vote on a number of standards that were revised during the year. There were a number of key publications and developments at ISO TC 176 which are as follows:

- 2.1. ISO Small business handbook:** Following the revision of ISO 9001:2008 work was carried out at ISO TC 176 to update the Small business handbook. This document was published by NSAI Publication of this document is expected early in 2010.
- 2.2. ISO TMB TAG 13 – JTCG – Management standards:** Work is well under way at ISO under the Joint Technical Committee Group to develop a common structure to management system standards in ISO. There are a number of ISO Technical committees involved in this including ISO TC 176. The final text of this common Management System Standard is expected in 2011.
- 2.3. Planning for the next revision of ISO 9001:** In planning for the next revision of ISO 9001 ISO TC 176SC2 is carrying out a survey of users. The development of the survey questions was done this year with the survey going live in December 2010. Results from the survey will be used in planning for the next revision.
- 2.4. Other draft standards under development:**  
ISO 10018 – Quality Management – Guidelines on people involvement & competence  
ISO 19011 – Guidelines for auditing management systems.  
The above standards are currently being developed by ISO TC 176 SC3 with the first standard getting to Committee Draft 3 (CD3) stage and the latter getting to Draft International Stage (DIS).

## 3. New publications & QMSC Projects.

The new Edition of the ISO 9001 Small Business Handbook was published in 2010.

The new ISO TC 176 SC2 Survey went live with NSAI posting information on this on the NSAI website.

<http://www.nsai.ie/Special-Pages/News/ISO-9001-Standard-review.aspx>

An article about this survey was featured in the NSAI December of the E-Zine as well as being advertised in national papers, sent to NSAI mailing lists as well as being tagged to all outgoing e-mail.

There were a number of projects proposed at QMSC which included:

- developing a national strategy that would drive Excellence & quality in Ireland.
- developing an integrated standard incorporating ISO 9001, 14001 & OSHAS 18001.

Some work was done on both these project to formulate the proposals for possible NSAI SWIFTS. Final approvals of the projects as SWIFTS will be looked at in 2011.

SME Project I.S. 900: Following feedback from the Small Firms Association which raised concerns about the viability of developing a staged approach to implementing Quality management standards in SME's, a decision was taken to hold the development of this project.

---

## 4. QMSC meetings 2010

QMSC met 3 times in 2010.

<b>Date</b>	<b>Minutes</b>	<b>Participants</b>	<b>Venue</b>
25 January	NSAI QMSC N192	6	NSAI Offices
15 June 2009	NSAI QMSC N198	9	NSAI Offices
28 Sept. 2009	NSAI QMSC N223	6	NSAI Offices

## 5. International meetings 2009

<b>Meeting</b>	<b>Date</b>	<b>Location</b>	<b>QMSC Participants</b>
ISO TC 176 Plenary meeting	June 2010	Bogota, Colombia	None
ISO TC 176 SC2 Meeting	Dec. 2011	Sydney, Australia.	None